



ILIRIKA

Complaint Submission Form in Relation to Crypto Assets



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ILIRIKA borzno posredniška hiša d.d., Ljubljana

Slovenska cesta 54 A, 1000 Ljubljana, Slovenija

Tel + 386/1/300 22 50, fax + 386/1/234 33 57

www.ilirika.si, info@ilirika.si

COMPLAINT SUBMISSION FORM

in accordance with Article 71 of Regulation (EU) 2023/1114

ILIRIKA borzno posredniška hiša d.d., Ljubljana

Legal Department

Slovenska cesta 54a

1000 Ljubljana

SUBMISSION OF A COMPLAINT

(submitted by the client to the service provider in relation to crypto assets)

1.a Information about the complainant

Surname/address of legal entity:

First name:

EUID or, if not available,
National registration or identification number:

Company ID (if available): Customer number (if

available):

Address (street, house number, floor)
(for legal entities: business address):

POSTAL CODE:

City: Town:

Country:

Tel:

Email address: Tel:



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1.b Contact details (if different from 1.a)

Surname/address of legal entity:

First name:

Address (street, house number)
(for legal entities: business address):

POSTAL CODE:

City: Town:

Country:

Tel:

Email address: Tel:

2. Details of legal representative (if applicable) (attach power of attorney or other official document proving appointment as representative)

Surname/address of legal entity:

First name:

Registration number and LEI (if available): Address

(street, house number, floor)
(for legal entities: registered office)

POSTAL CODE:

City: Town:

Country:

Tel

Email address: Tel:



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3.b Contact details (if different from 2.a)

Surname/address of legal entity: First

name:

Address (street, house number, floor)
(for companies: registered office):

POSTAL CODE:

Location:

Country

Tel

Email address:

3. Information about the complainant

3.a Full details of the crypto-asset service to which the complaint relates (i.e. name of the crypto-asset service provider, reference number of the crypto-asset service or other reference to the transactions concerned, etc.)

3.b Description of the subject of the complaint

Attach documents supporting your statement.

3.c Date Details of the circumstances that led to the complaint

3.d Description of the damage, loss or disadvantage incurred (if applicable)

3.e Additional comments or relevant information (if necessary)



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Place, date

Signature



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COMPLAINANT / LEGAL REPRESENTATIVE OF THE COMPLAINANT

Documents submitted (tick the appropriate boxes):

Power of attorney or other official document as proof of appointment of representative

☐

Copy of the contractual documentation for the facilities to which the complaint relates

☐

Other documents supporting the appeal:

☐